10 REASONS WHY YOU NEED TO

UPGRADE YOUR SYSTEM TO AN SV9100

1

IS YOUR AGING PHONE SYSTEM FIT FOR BUSINESS?

> The risk of **Technical Support** on your aging system becoming limited
> Any system breakdowns will be **increasingly difficult** to fix
> The cost of **business downtime** could potentially cost you more than a new system!

REMOTE WORKING FOR YOUR TEAM

> Ensure **smooth communications** with your colleagues & customers
> **Video Conferencing**: 4 built-in WebRTC licences
> **Mobile Extensions**: Delivers phone system functionality to your mobile
> **ST500**: Make your smartphone your business phone

2

3
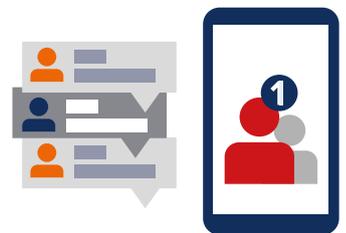
ISDN
END OF LIFE

BE PREPARED FOR THE ISDN SWITCH OFF!

> From 2025 analogue & ISDN networks will be **'end of life'** with no further support
> This will effect **more than half** of UK & EMEA business communications
> The SV9100 has **built-in, future-proof** VoIP/SIP technology

BUILT-IN APPLICATIONS

> **Highly cost-effective** – No extra PC Server required!
> **InGuard** – Effective toll fraud defence
> **InHotel** – Front-of-house hospitality application
> **InReports** – Call management
> **InUC** – Collaboration & unified communications

4

5

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NEC InAPP
BUILT-IN SOLUTION

GET FREE APPLICATIONS!

> **Free MyCalls Basic** call management app: Includes real-time call activity display, call logging and reports
> **Free MyCalls Desktop** productivity app: Includes Instant Messaging, Screen-Pops and Speed Dials
> **Free Mobile Extensions** – Provides your mobile with business system functionality

\Orchestrating a brighter world

NEC

TREAT YOUR CUSTOMERS LIKE ROYALTY

6

> **Caller ID:** Greet your regular callers by name
> **VIP priority:** Caller Queue drag & drop to ensure your most important callers get the attention they deserve
> **Skills Based Routing:** Ensure the right agent deals with each specific sales enquiry

CUT YOUR COSTS

7

> **Audio & video conferencing:** Save on travel and accommodation costs
> **Answer more incoming enquiry calls first time:** Save on call backs
> **Multiple Carrier options:** Automatically Selects the cheapest call rates for your business

GET SOME MOBILITY

8

> **Brand new DECT range** – Smaller handsets, bigger screens, robust build quality
> **Make your smartphone smarter** – ST500 mobile client for audio & video calls via WiFi
> **Homeworking flexibility** – Cost-effective softphone, audio & video conferencing

DEFEND YOURSELF AGAINST TOLL FRAUD

9

> **InGuard** – Built-in, cost effective toll fraud defence
> Cost of Toll Fraud to Global businesses - **over 25bn per year**
> Help **prevent** potentially thousands of lost to fraudsters

MANAGE YOUR TEAM'S ACTIVITIES

10

> **Presence:** Real-time 'bird's eye view' of all your teams communications & meeting status, even remotely
> **Wallboards:** Display live stats of your companies communication performance
> **Reporting:** Automated reports on call activity, abandoned call rates and call history

EMEA (Europe, Middle East, Africa) & UK
NEC Enterprise Solutions
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