\Orchestrating a brighter world

NEC

UNIVERGE® 3C

SOFTWARE ASSURANCE

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WHEN WE SAY ALL-IN-ONE, WE MEAN ALL-IN-ONE!

UNIVERGE® 3C provides users with a fully tailored all-in-one enterprise Unified Communications solution, enabling them to use all forms of communication; i.e. audio, video (1-to-1 or in a conference mode), instant messaging, e-mail and voicemail, supported by an array of productivity features such as calendar integration and presence information.

All of this is included in UNIVERGE 3C, no matter what kind of device or how many devices you are using. It can be a desktop or a mobile device. It can be a tablet or smartphone connected to your UNIVERGE 3C system or a telephone set connected to another communication server in your corporate network. Even home telephone can be part of your UC suite. All these different devices can be used and reached via your single telephone number – thanks to UNIVERGE 3C.

Reliable to the bone

UNIVERGE 3C is an extremely reliable distributed Unified Communications system which can be deployed on multiple servers or virtual machines across a network while it operates as one single system, sharing a common and single data-base. The servers act in an Active/Active mode, reducing the

impact of a system failure as well as supporting geographic redundancy - at no additional cost and without any additional license required.

Cost saving and Profit Generating

UNIVERGE 3C's Unified Communications features allow people to work in the most efficient way, turning Total Cost of Ownership into Significant Profit of Ownership. This is even more apparent when you consider the cost savings realized by the centralized communications server and centralized public network connection.

Future proof by means of Software Assurance

Technology, business processes and the way people communicate and interact are changing rapidly. UNIVERGE 3C's flexible and open architecture allows your organization to accommodate these changes. With innovation in our genes, NEC is continuously extending its solution sets with product enhancements, while our Software Assurance program ensures that the latest product versions are made available to customers free of charge. Participating in NEC's Software Assurance program guarantees your business is always up to date with the latest UNIVERGE 3C software release.

5 GOOD REASONS FOR SOFTWARE ASSURANCE ON YOUR UNIVERGE® 3C

Keep up to date
Software Assurance helps protect your investment in your UNIVERGE 3C solution by future-proofing the system and accessing the latest technology – keeping your business competitive.

Save Money
UNIVERGE 3C typically has two major upgrades per year and many feature enhancements over a system's lifecycle. Software Assurance is the most effective way of keeping your system up to date.

Stay Secure
More and more companies and systems are being hacked these days, causing loss of valuable and confidential information. Other companies lose money due to toll fraud. Keeping communication software up to date is just as important as your virus scanner and firewall.

Peace of Mind
Software Assurance gives you the best possible support from your reseller plus a direct link to NEC's Technical Support & Development Team, for the highest level of support expertise. And you'll never have to worry about unforeseen software expenditures.

Business Continuity
As well as enhancing your communications, NEC's ongoing innovations provide a variety of business enhancements, including increased productivity, time and cost saving and more.

v9.1.2 October 2018	→	v9.1.3 February 2019	→	v9.2.0 May 2019	→	v9.2.1 September 2019	→	v9.3.0 July 2020	→	v10.1.0 March 2022

v9.1.2 October 2018
> Enhanced User Experience:
- Support of NEC's DT820 colour phone
- Various UC Client enhancements
- Limited Search and Display Information
- Integration with 3rd-party collaboration systems
- Shortened Password Dialling
- Mobile Client enhancements
- SIP Phone on-hook-dial buffer timeout
> Platform
- Support for multiple Active Directory Domains

v9.1.3 February 2019
> Enhanced User Experience:
- Supports NEC's new terminal DT890
- Arabic language support
- Set user forwarding from station
- Call toaster
> Platform
- Exchange support in remote AD forest
- BCT improvement on deleting 3C addresses
- Update DB script for initial address zones
- Tomcat upgrade 9.0.8 to 9.0.10

v9.2.0 May 2019
> Enhanced User Experience
- Predefined Contact Lists
- Loose Collaboration
- SMP Security Icon on the UC Client
> Administration
- GT210 terminals: 3C Managed End-point
> Platform
- Virtual Stations
- SBC Fast Registration (DT820)

v9.2.1 September 2019
> Enhanced User Experience
- Support of NEC's new DT900S phones
- Ready to support NEC's DT900 phones (Std SIP only)
- Fully 3C managed High-end Touch Screen GT890 videophone
- Support VMware 6.7

v9.3.0 July 2020
> Dialling Plan per Zone
> 3C Desktop Client: Instant Messaging enhancements
- File transfer; browsing or drag and drop
- Emojis
> Additional Countries & Languages
- Countries: Poland, Turkey, South Africa, Greece, UAE
- Polish, Turkish
> Tight integration with NEC's Meeting Center (NMC)
> Windows 2019 support
> Web Services enhancements
> HTTPS support in the micro browser

v10.1.0 March 2022
> Citrix VDI Support
> Bulk Import Enhancements
> Mobile Client Enhancements:
- Secure file transfer (https)
- 12/24 hour format Call History
> UC Client Enhancements:
- Separate video call button
- New spell check dictionaries
- Emergency button
- Extended Call Toaster Timer
- Loose CRM integration (Phase 1)
- Secure file transfer (https
> Location Information for Emergency Calls (Non-fixed phones)

EMEA (Europe, Middle East, Africa)
NEC Enterprise Solutions
www.nec-enterprise.com

For further information please contact NEC EMEA or: